

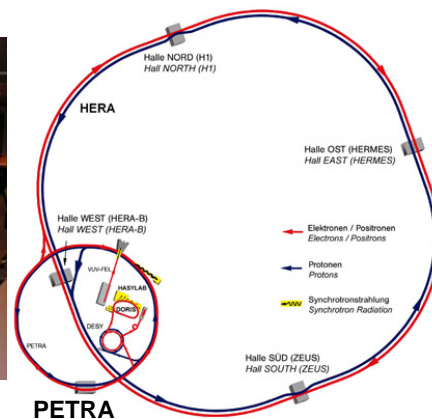
# The Users Perspective on control systems (some truisms)

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## My Perspective as a Control System User

-> beam operation of particle accelerators

### ● PETRA II



## Some General Remarks

- (un) fortunately the control system is able to compensate deficits of both hardware and operation  
-> central role in accelerator operation
- the operation concept and the control system are (and should be) strongly linked  
(from design to routine operation)
- controls should always fit to the user capabilities  
(and not the opposite way around)

**=> no universal panacea for control systems,  
always specific solutions required  
(depending on the specific constraints)**

## Some Questions

for control system experts

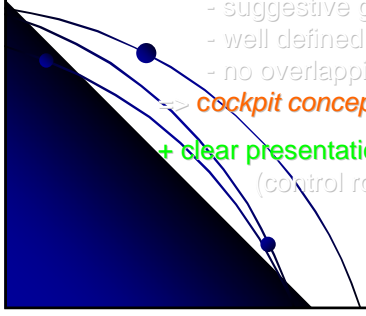
concerning

1. online information
2. offline information
3. operation panels
4. automated procedures
5. failure recognition + alarm panel
6. remote operation

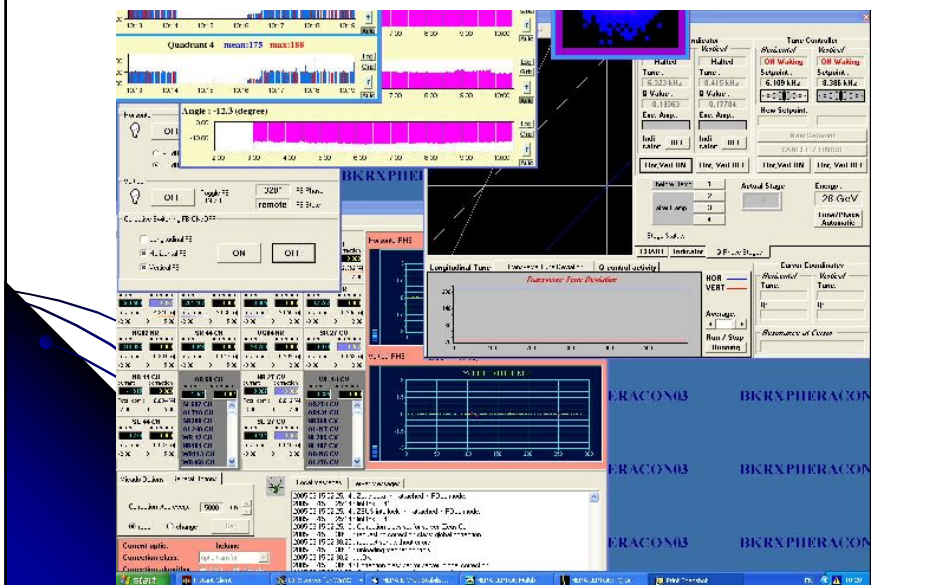
**with some subjective answers**

# 1. Online Information at the console

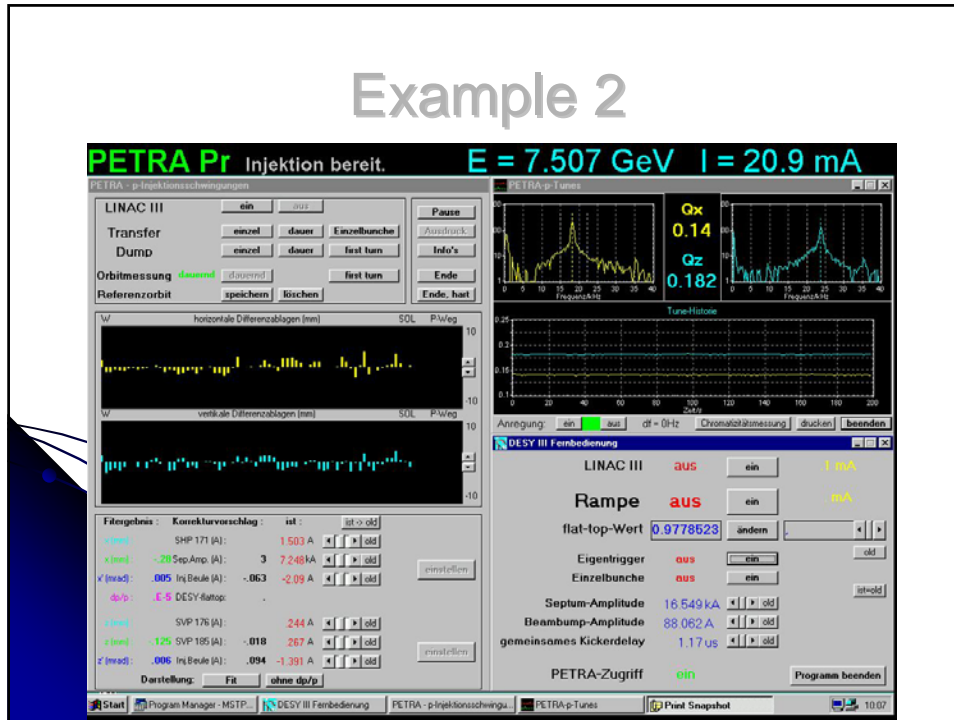
- *how much information is necessary ?*
  - *how much is enough ?*
    - > **well selected** information (situation dependent)
  - *how important is the way of presentation ?*
    - > **important !**
      - homogenous display / layout
      - suggestive graphical presentation i.e. orbit (position vs. phi)
      - well defined colours, large fonts
      - no overlapping windows
    - > **cockpit concept** (automated configuration)
- + clear presentation of the actual machine status**  
(control room + world outside)



## Example 1



## Example 2



## 2. Offline Information

- **how much archiving is necessary ?**
- **how much is possible ?**
  - > data selection is unavoidable
  - but when ?
    - "now" -> triggered system
    - "later" -> exhumation
    - "never" -> data graveyard
- **how important is an easy archive access ?**
  - usable archive viewer at the console is essential
- **do we need special post mortem diagnostics ?**
  - yes -> "flight recorder"
  - fast data access at the console -> viewer
- **how important is an integrated logbook ?**
  - (15 years of experience with e-logbooks at DESY ...)
  - > in vogue

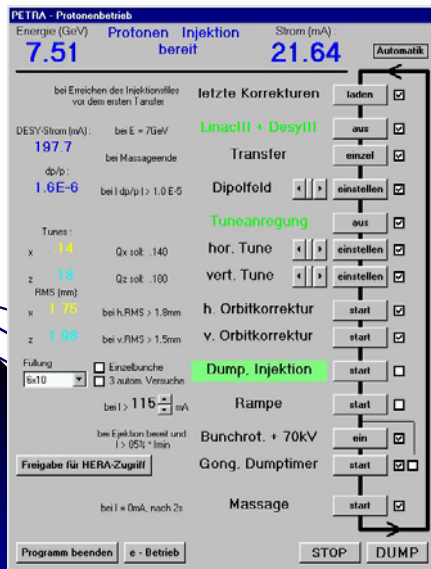
### 3. Operation Panels at the console

- *how many knobs are necessary ?*
- *how many are enough ?*
  - > access possibility to **all** components and functions
  - > but: **selected** knobs for standard operation
- *how important is the way of presentation ?*
  - > **important !**
    - graphical operating, avoiding keyboards
    - homogenous display / layout
    - suggestive graphical presentation
    - well defined colours, large fonts
    - no overlapping windows
  - > **cockpit concept** (automated configuration)
- *how important are ergonomics ?*
  - ... (are you driving a car ?)

### 4. Automation

- *are automated procedures useful ?*
  - > **yes !**
- *how high should be the degree of automation ?*
  - > **depending on the level of complexity and routine**
  - > high complexity -> automation very helpful
  - > routine operation -> automation reasonable
  - but : it could become **dangerous** -> operators get used to it ...
  - > **is one single knob** ("beam on") **desirable?**
- *how important is the transparency of automated actions ?*
  - > **essential** for complex procedures
- *how important is an "automatic off" option ?*
  - ... (do you like MS products ?)

## Example: PETRA Autopilot



- all essential information and knobs within one single window
  - knob arrangement -> procedure map
  - remote control of other console applications ("top" instead of "middle" layer)
  - 1Hz logic, based on the actual machine situation -> proposal for next action
  - automation option for each single step
- => **assistance** for the crew  
 => **full automation** possible  
 => but **no paternalism** !

9 years of stable operation

## 5. Failure Recognition + Alarm Panel

- **how important is a failure recognition system ?**
  - > **essential**, especially at high degrees of automation
  - > **fast** guidance to the source of trouble
- **how reliable it must be ?**
  - > **as high as possible**
    - > detection of **any** condition blocking beam operation
    - > monitoring of **all** components and subsystems
    - > **no** false alarms
- **when it should be implemented ?**  
 (when do you want to have help?)

## 6. Remote Accelerator Operation

- *is remote operation necessary ?*  
-> **no**
- *is it desirable ?*  
-> could be a very **powerful** feature
- *can remote operation affect the operation reliability ?*  
-> **yes !**
  - > net access security   -> your business
  - > **unintentional operation**
  - > **traceability really important**
  - > permission / prohibition possibilities
- *how sophisticated should / could it be ?*
  - simply remote console access ? (VNC, Timbuktu ...)
  - virtual control rooms, videoconference...   -> GAN

## Summarising Questions

- *is a good information presentation part of a good control system ?*
- *are ergonomics and traceability part of a good control system ?*
- *is operation assistance part of a good control system ?*  
-> **yes**  
-> **it's a major part of the job**

# *The Last* General Question

looking at the past decades:

- the physics or principles of particle accelerators are unchanged
- the machine complexity is increasing roughly linearly with time
- the computing power is increasing exponentially

-> where is the impact on control systems ?

-> where is the next step of innovation ?

• *can we (users) expect a new generation of accelerator controls ?*

